

Fairbanks North Star Borough Comprehensive Economic Development Strategy (CEDS)

Explore Fairbanks Discussion

April 21, 2021

Introductions and Purpose

Land Acknowledgement

Dena'inaq ełnen'aq' gheshtnu ch'q'u yeshdu.(Dena'ina)

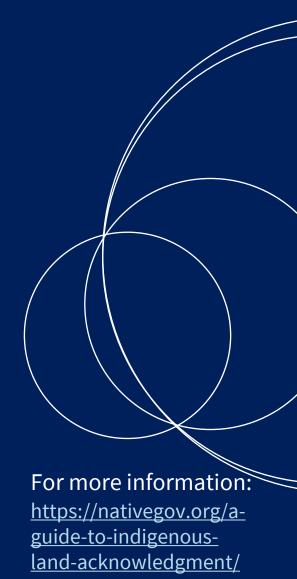
Translation by J. Isaak and S. Shaginoff-Stuart

I live and work on the land of the Dena'ina.

(English)

A Land Acknowledgement is a formal statement that recognizes and respects Indigenous Peoples as traditional stewards of this land and the enduring relationship that exists between Indigenous Peoples and their traditional territories.

http://convention.myacpa.org/nashville2020/inclusion/land-acknowledgement/



The Project Team



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Supporting team members:

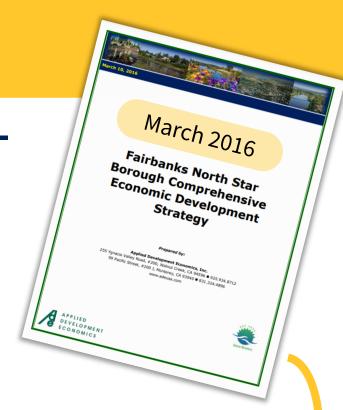






Project Purpose

To develop an updated Five-Year FNSB Comprehensive Economic Development Strategy (CEDS).



CEDS must go through a robust update every five years, with shorter, less intensive updates annually.

CEDS Purpose

A CEDS is a locally-based, regionally-driven economic development planning document that guides local government and community action.



It serves as a road map to economy resilience and prosperity.

What does a CEDS do?

Brings the private and public sector together to develop a regional plan that strengthens our economy and community.

CEDS recommendations identify how to:

- Secure and support businesses
- Create more and better paying jobs
- Improve quality of life
- Increase resilience to changes, threats

What does a CEDS include?

Numbers that tell the FNSB story – people, economy

An economic **vision**

SWOT analysis and situational assessment

development goals, objectives and strategies for next 5 years, developed and supported by regional partners

Implementation
plan – how we're
going to work on
our priorities;
ways to measure
our progress

Proposed FNSB CEDS Topics/Sectors

Industry Clusters key sectors that drive the FNSB economy	Community Influencers supportive foundations that clusters rely on to grow and flourish
Education + Research	Communications
Energy	Housing and Land Use
Healthcare	Transportation
Military	Utilities
Natural Resources	Workforce Development
Tourism	

Discussion Notes (input shared during the meeting)

- Consider adding Government as a cluster (state and local government). Government is a big employer.
- Consider opening up Natural Resources into more distinct categories such as agriculture, mining, forestry, etc.

Project Timeline

Start

• February 1st, 2021

Final CEDS Completion

• by July 1st, 2022

CEDS Adoption

• by October 1st, 2022

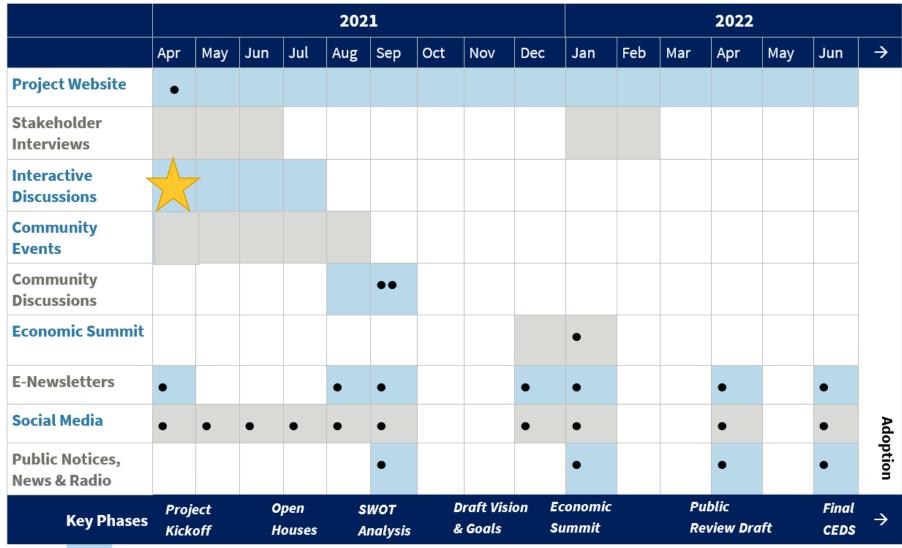
CEDS Submission to EDA

by October 31st, 2022



EDA = Economic Development Administration

Detailed Public Involvement Schedule



Community Events

- Golden Days
- State Fair
- Tanana Valley Farmer's Market
- Alaska Municipal League Alaska Defense Forum Joint Session
- Maybe: Builder's Show, Women's Fair, Military Appreciation Day

• What else?

Discussion Notes – Ideas for other events (input shared during the meeting)

- Midnight Sun Festival (no run this year); June 19th.
- At outdoor recreation areas such as Chena Lake throughout the summer.
- North Pole Worship Center Food Truck event. Smaller last year, but generally well attended.
- North Pole 4th of July parade?
- Use QR codes, post in key locations where people gather to get feedback. Doesn't all have to be in person.
- Costco on a Saturday.
- Pioneer Park they have a calendar of events, including 4th of July activities.

Tourism Context

Relevant Resources

Resource	Date
FNSB Comprehensive Economic Development Strategy	2016
Northern Opportunity: Alaska's Economic Strategy (DCCED)	2017
Interior Alaska COVID-19 Economic Impact & Recovery Plan	2020
COVID-19 Small Business Surveys (FEDC, ATIA, SBDC, Explore Fairbanks)	2020
Current FNSB Plans underway: Downtown Plan, Trails Plan, Roads Plan, Pioneer Park Plan	In progress
Carlson Center Feasibility Study and Market Analysis (FNSB)	2020
Economic Trends Magazine Articles (DOLWD)	varies

What other information should we consider?

Discussion Notes (input shared during the meeting)

- Chena Riverfront Plans, Riverfront Commission
- Convention Center Feasibility Study and Analysis
- Health Industry/Health Partners: review their plans (Community Health Needs Assessment?)
- Outdoor Recreation how it relates to health

2016 CEDS: Tourism Goals, Objectives

Goal: Diversify visitor serving attractions and facilities to extend the tourism season and expand the types of visitors attracted to the Borough.

Objectives:

- Increase winter tourism through improved transportation services, attractions and enhanced marketing efforts.
- Develop a convention center to increase business visitors.
- Develop a performing arts center to increase entertainment opportunities.
- Expand cooperative marketing programs with the airlines to gain access to new visitor markets.

Interior Alaska COVID-19 Economic Impact and Recovery Plan

Tourism Objective:

Maintain and strengthen Interior Alaska as a tourist destination.

Tourism-Related Task: Fund destination marketing efforts by Explore Fairbanks.



What are the tourism trends and how can we measure success?

What	Source
Tourism & Hospitality: Employment	Quarterly Census of Employment & Wages
Tourism & Hospitality: Wages	Quarterly Census of Employment & Wages
Bed Tax Receipts	Fairbanks North Star Borough
University of Alaska Museum Visitors	University of Alaska
Visitors, Overnight Stays, Expenditures, Satisfaction	Alaska Visitor Statistics Program
Airport and Rail Passenger Arrivals	Bureau of Transportation Statistics (enplanements), Alaska Railroad Corporation (rail passengers)

What other data should we consider?

Discussion Notes (input shared during the meeting)

- Explore Fairbanks collects bed tax receipts from all 3 municipalities. Spring 2021 data looks close to Spring 2019.
- ALCAN border crossings.
- NAICS code: leisure and hospitality. Not all employment is captured through this code. For example, transportation is excluded from this QCEW category, even though it is a major part of the visitation sector.
- Employment tax data for small and medium sized businesses, as reported to the state is this available?
- University of Alaska Museum visitors too specific. There are many other facilities where visitors go.
- Explore Fairbanks has done other analysis but doesn't collect ongoing primary data from visitors.
- Number of visitor attractions is less helpful.

How is the tourism industry recovering from the pandemic?

- TODAY: What do we know (e.g., winter/shoulder season numbers)?
- LOOKING AHEAD:
 - O What trends are you seeing?
 - O What is projected?

Related:

- How have visitor habits changed as a result of the pandemic?
- How have tourism businesses adapted?

Discussion Notes (input shared during the meeting)

- 2021 bookings are looking good; overbooked in some cases (e.g., hotels, trains). Potentially even more so than 2019.
- Feeling optimistic.
- "Our business is seeing numbers exceeding 2019"
- Overly optimistic? Reduced capacity could explain overbookings. Rental car bookings are full through June and July, fewer train trips?
- Hard to find employees/staff; many open positions.
 Mixed reasons for why this may be happening.

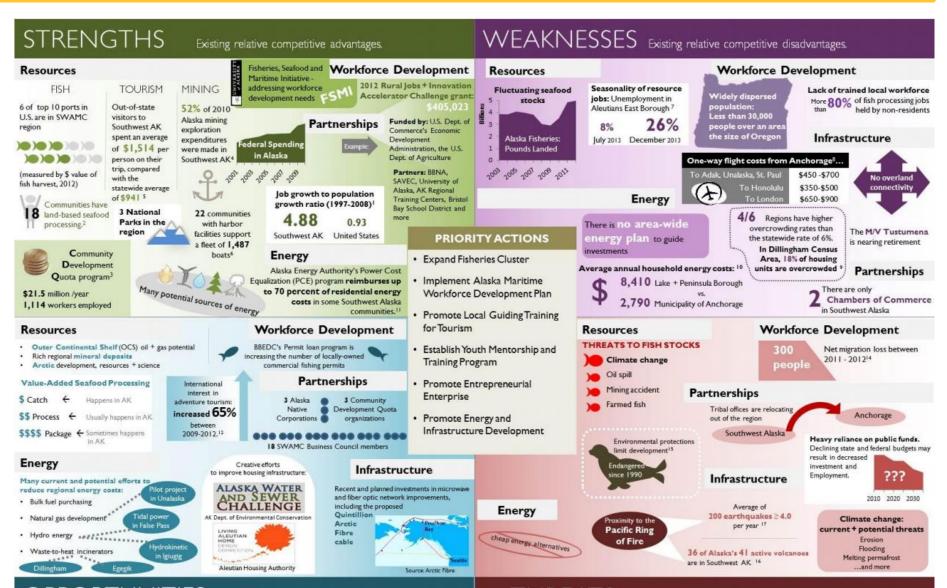
SWOT

What is a SWOT Analysis?

SWOT Analysis Objective: identify contributors and barriers to economic resilience for the FNSB tourism industry

	Internal	External
Positive	Strengths	Opportunities
Negative	Weaknesses	Threats

Example SWOT



OPPORTUNITIES Chances/occasions for regional improvement or progress

THREATS Threats to regional improvement or progress.

Tourism Strengths (from 2016 CEDS)

What **local factors contribute** to a successful tourism economy in the FNSB?

- Winter wonderland
- Summer playground
- Seasonal extremes; unique seasonal attributes,
 24hr daylight, aurora, etc.
- What else?

Additional Strengths (input shared during the meeting)

- Downtown Area
- Native culture in the area
- Aurora should be prioritized as a unique feature
- Strength of Explore Fairbanks as an organization
- Accessible long haul destination
- Independent and diverse travelers, international travelers
- Art attractions

Tourism Weaknesses (from 2016 CEDS)

What **local factors are a barrier** to a successful tourism economy in the FNSB?

- High energy prices affecting cost of business
- Alaska Airlines shifted hub operations to Anchorage threat?
- Local regulators do not operate at the speed of business
- State and federal regulators do not operate at the speed of business threat
- Restricted access to capital what does this mean?
- Lack of entrepreneurial support systems or network
- Mixed messages to the outside world –???
- What else?

Additional Weaknesses (input shared during the meeting)

- Hard to employ people for seasonal tourism jobs
- Environmental and infrastructure factors. Roads in disrepair, sidewalks in disrepair, lack of snow removal.
- People experiencing homelessness, and how it impacts the appearance of the community.
- Local ordinances, building codes, state building codes, zoning, state planning; not sharing plans. Different answers from local and state representatives. Conflicting land use goals, jurisdictional issues. Contradictory building codes.
- Access to capital limited bankroll to do water, sewer, electricity improvements.
- Misunderstanding from local government and citizens of the purpose of bed tax and how it is used.

Tourism Opportunities (from 2016 CEDS)

What **outside factors do or can contribute** to a successful tourism economy in the FNSB?

- Implementation of the Interior Energy Project will reduce energy costs for FNSB
- University as center for Arctic research
- Winter tourism- what about it?
- Increasing tourism from Asia
- Revitalize downtown Fairbanks make it a destination what about that is an opportunity? strength?
- Develop North Pole as a destination what about it is an opportunity? strength?
- QUESTION: What opportunities has the pandemic opened?
- What else?

Additional Opportunities Notes (input shared during the meeting)

- Aurora tourism goes into the shoulder season; not just winter tourism. It is distinct.
- Improve year-round tourism. Our space can be attractive year-round; things to do all year.
- Pandemic opportunities: local visitors; local experience.
 What can Fairbanks offer to residents from other parts of the state, such as Anchorage?
- New active-duty personnel at Eielson, with more to come.
- Domestic leisure travelers who normally travel internationally are not doing that right now; many are traveling to Alaska instead since it is more exotic.

Tourism Threats (from 2016 CEDS)

What **outside factors are barriers** to a successful tourism economy in the FNSB?

- State & federal government budget cuts
- PM2.5 nonattainment
- Cruise lines move more ships from Alaska
- Added: Long-term impacts from COVID-19
- What else?

Additional Threats Notes (input shared during the meeting)

- Climate change. How it will impact the aurora experience.
- Other locations featuring aurora how are we competing with them?
- Exposure through Discovery and Travel channels; unique features. Can sometimes also feature things that are misleading, fictitious. (also under opportunity)

Preliminary Objectives and Tasks

Preliminary Objectives (reworked from 2016 CEDS)

- 1. Diversify visitor attractions and facilities.
- 2. Extend the tourist season.
- 3. Expand the types of tourists visiting the Borough.
- >Are these the right objectives?
- >Which of these is the most important?
- ➤ What measurable progress do we want to make over the next five years? How will we know when we've done the things listed above?

Objective 1: Task Ideas

Obj 1: Diversify visitor attractions and facilities.

- a. Develop a convention center.
- b. Redevelop the Polaris Hotel site.
- Develop a performing arts center to increase entertainment opportunities.
- d. Change land use policies to promote Aurora viewing areas.
- e. Build an Aurora Viewing Interpretive Center.
- >Are these the right objectives?
- >Which of these is the most important?

Discussion Notes (input shared during the meeting)

- Collective marketing strategy, e.g., for aurora viewing.
- Land use policies.
 - Area near Cleary Summit is a highly utilized aurora viewing area, with nearby potential resource development (24-hour mining operation).
 - "I moved to Fairbanks because I didn't want development.
 I don't want a dog lot next to me, very loud. But I know that
 can bring in revenue. There's a balance."
- Land use policies that promote sustainable economic development

Objective 2: Task Ideas

Obj 2: Extend the tourist season

- Increase winter tourism through improved transportation services, attractions and enhanced marketing efforts.
- b. Increase winter tourism marketing.
- c. Develop winter passenger service on the Alaska Railroad.
- >Are these the right objectives?
- >Which of these is the most important?

Discussion Notes (input shared during the meeting)

- Reword away from tourism "season" aiming for a year-round industry, don't want it to be seasonal.
- Convention Center could help meet multiple objectives. Could help bring more visitors during the shoulder seasons.

Objective 3: Task Ideas

Obj 3: Expand the types of tourists visiting the Borough.

- a. Expand cooperative marketing programs with the airlines to gain access to new visitor markets.
- b. Increase business conventions held in the Borough.
- c. Add marketing ambassador in emerging markets.
- >Are these the right objectives?
- > Which of these is the most important?

Discussion Notes (input shared during the meeting)

- Marketing ambassador:
 - What does this mean in 2021? Social media influencers in emerging markets?
- Further diversify to international markets, strategize where/how to target key potential markets.
- Big increase with rail markets have we reached this objective? Continue to expand rail access – expanding beyond non-summer months.
- Long-term: rail access and connectivity to the Lower 48.
- In general, change "tourist" to "visitor." Not all visitors are tourists can include business travelers.
- Alaska Long Trail as an opportunity. Fairbanks as a potential end point.

Next Steps and Wrap-Up

Next Steps

This month: website launch, stakeholder interviews

This summer: presence at community events

This fall: community discussions

Thank you!

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